



HOSCA

management consultants



LEADERSHIP BEST PRACTICE

AUDIENCE: Existing Supervisors and Managers and people in a team leader role.

DURATION: 2 Days

OBJECTIVES:

- To provide participants with an insight into leadership at an individual and team level
- To provide tools and techniques to identify leadership practices
- To improve overall capability and enhance performance

THEMES:

- Leadership versus Management
- Situational and Inspirational
- Team Dynamic

AGENDA:

- Introductions, objectives and agenda
- Leadership in Context
- Management versus Leadership
- Situational Leadership
- Transactional Analysis
- Coaching Model & Role Play
- Team Dynamics
- Delegation
- Summary & Close